Abstract

People, such as students, employees and public, are talking about the institution and its business everyday positively or negatively by means of feedbacks, opinions, comments etc through various social platforms. Their feedbacks and opinions are valuable resources for the institution if listened properly. Since feedbacks are by and large unstructured in nature, understanding and extracting the meaningful information from massive data collections becomes a real challenge. This paper outlines the various tasks that are to be carried out during the knowledge discovery process from the learning environments setting.

Reference


Sources. COLING-ACL'06 Workshop on Sentiment and Subjectivity in Text, 2006. 9 14.

**Index Terms**

Computer Science

Software Engineering

**Key words**

Feedback and Opinions

Knowledge Discovery

Learning Environments