Abstract

The rapid development in technology has affected the business world today compelling organizations to respond to these changes in order to gain and sustain a competitive edge within the similarly increasing competitive business environment. Enterprise Resource Planning (ERP) is one of the technological tools that organizations are implementing in response to current increasingly competitive and demanding business world. Many business organizations are adopting ERP systems because of the strategic advantages associated with their adoption including, reduced costs, increased operational efficiency and effectiveness, automation, integrated business, and enhanced information flow. Therefore, the main goal of this research is help examine the challenges typical for the processes of ERP integration, use and maintenance. The research study and its findings are significant in terms of contemporary IT field, as it provides constructive evidence and facts regarding specific organization. Evidently, special and critical findings can be used in practice to prevent the negative effects from ERP integration at organizational and technological levels.
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