Abstract

As we move into the third decade of the World Wide Web (WWW), there has been a vast change in the availability of online information. Discovering information has never been more mechanized as of now, just a mouse click away. The objective of Opinion Mining can be achieved by executing a cluster of search results based on the features and quality for a given item. For rating the product and providing opinions, examination of customer evaluation is most significant—which is a challenging problem. Thus in the above context this paper attempts to discuss about the techniques and tools used by the opinion mining.

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**Index Terms**

Computer Science

System Architecture

**Keywords**

Opinion mining, Opinion Retrieval, Opinion Classification, Opinion Summarization