Abstract

Success can never be achieved without a wise leader who has mastered leadership arts to orchestrate all available resources (people, funds, knowledge, techniques and tools) into the correct path. On the other hand, Total Quality Management (TQM) philosophy has emerged and was seen by Governments, Organizations and Firms (GOFs) as a way to increase products/services quality from acquiring raw materials up to the output final shape. TQM principles are extremely powerful to be applied in all GOFs aspects and business units. Therefore, GOFs start adopting TQM in each and every part beginning with the most important part of the chain which is the leadership. In contrast, GOFs were facing issues in finding out, recruiting or promoting people with leadership aura. Whereas, there are many employees within their entities who have the initials to be successful leaders, but unfortunately their talents are hidden and they never get a chance to liberate and show their endowment. This paper is proposing a process that will help GOFs to explore, build and manufacture high quality leaders. This process is named as Total Quality Leaders Manufacturing (TQLM). It consists of the
following steps: Candidates Selecting, Candidates Preparing, Overall Business Understanding, Culture Understanding, Leadership Knowledge Gaining, BestFit Position Finding and Continuous Leader Improving.

References


Index Terms

- Computer Science
- Control Systems
Keywords

Total Quality Management; Leadership; Leaders; Manufacturing;