A Pragmatic Approach for Implementing Knowledge Management in Pakistani Organizations using Open Source Technologies

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Abstract

In today’s world, knowledge management is considered as a key to organizational growth and competitiveness. Pakistan is among those developing countries where the importance of knowledge management has been realized but its practices have failed to get sufficient attention. This paper has presented a pragmatic approach to answer the research question how Pakistani organizations can implement technology driven KM initiatives to enhance their productivity and competitiveness. Free and Open Source Technologies based a recursive framework for a phase-wise KM implementation has been proposed. Six key factors have also been identified to make KM initiative successful. Recommendations have also been made to make KM implementation smooth and effective.

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