Abstract

People, such as students, employees and public, are talking about the institution and its business everyday positively or negatively by means of feedbacks, opinions, comments etc through various social platforms. Their feedbacks and opinions are valuable resources for the institution if listened properly. Since feedbacks are by and large unstructured in nature, understanding and extracting the meaningful information from massive data collections becomes a real challenge. This paper outlines the various tasks that are to be carried out during the knowledge discovery process from the learning environments setting.

Reference


Index Terms
Computer Science  Software Engineering

Key words
Feedback and Opinions
Knowledge Discovery
Learning Environments