An Empirical Study of Managing Knowledge Workers

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Abstract

We are living in a knowledge driven society fraught with uncertainty, market fluctuations, and aggressive competition. Today’s emerging age of knowledge economy and knowledge management has created a new breed of company employees, whose intellectual capital is the accumulated experience, commitment and potential for developing and maintaining the learning organization. Such a breed is referred to as the knowledge worker. A knowledge worker puts people first. He or she leverages technology to maximize efficiency and corporate success round the clock. The driver of success in the new knowledge economy is knowledge. It is impressive that people can earn a living by working with something as intangible as knowledge. This paper is an attempt to highlights the study of managing knowledge workers.
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Index Terms

Computer Science  Information Technology

Key words

Knowledge Management  Knowledge workers  Explicit Knowledge

Tacit Knowledge

Knowledge Building Model
Work Adjust Model for Knowledge Workers