Abstract

E-Governance is the top priority in Good Governance. E-Governance is the application of Information and Communication Technology (ICT) for delivering government services, exchange of information, communications, transactions, integration of various stand-alone systems and services. It is important in capacity building on ICT tools, so that the ICT users can address the public delivery system easily. A brief narration of this literature would like to discuss about the post implementation issues in E-Governance which focused on Working knowledge of ICT users in the E-Governance. It is compared between the Government and Quasi-Government, Officers and Staff, Male and Female and different age-group-wise. This study of "Post implementation practical issues in working knowledge on ICT tools" of the employees of State Government of Tamil Nadu is discussed and evaluated on the basis of experience obtained from the ICT users which will be an useful background for stakeholders of E-Governance for State Government of Tamil Nadu.

References

- Md. Shariful Alam, Md. Shoeb Hassan (2010) ‘‘A quantitative investigation of implementation problems in Bangladesh
- Kiran Bedi/Parminder Jeet Singh/Sandeep Srivastava (2001) Government @ net
- Michael Hammer and James Champy ‘‘Business Process Reengineering and Reengineering the Corporation’’ (1993)

**Index Terms**

Computer Science

Information Science

**Keywords**

E-Governance Working Knowledge Word Excel Access Writer Calc Internet Browsing

Government and Quasi Government.