Abstract

This study reflects on analyzing different types of information system strategies for doing the Total Quality Management of the Aviation industry. Moreover, in this report it also gives of the proper discussion of different techniques that are used to improve the quality management by doing proper use of Information strategies. Furthermore, it also discusses about different examples of the IS support techniques in doing the TQM implementation of Delta Airlines. Apart from this, it also focuses different Information strategies and select different processes of TQM implementation at Aviation Industry.

References

2. M. A. Khan, “Evaluating the Deming Management Model of Total Quality in


**Index Terms**

Computer Science  
Information Sciences

**Keywords**
Total Quality Management (TQM), Delta Airlines, TQM in Aviation Industry, Information System Strategy.