An Analytical Study of Knowledge Management Softwares

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Abstract

The important characteristic of information processing system is its search ability, and should be available at any time anywhere. In 21st century, knowledge management is an important part of an organization. All organizations, irrespective of their type, are thinking of availability of data, information and knowledge. The real time access to any information which exists in organization is nothing but knowledge on which strategic decisions are based. There are many software’s in real life which do knowledge management of an organization. Author has studied 72 knowledge management software’s on attributes like advance search, collaboration, content management, data management, discussion boards, document management, full text search, guided problem solving, self service portal, self learning and tried to find out some relationship in these attributes.

References

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Index Terms

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Keywords

Knowledge, knowledge management, knowledge management software’s