Abstract

Due to the increase in the number of telecommunications companies, the competition increases as well in providing best services and keeping customers loyal to the company. This paper uses data collected based on location by a telecommunication company in Jordan, and analyse the data to find suggestions for enhancing the services provided to customers in the locations that have few users and for institutions and companies. The real data of the selected telecommunications company is statistically analyzed and new techniques and suggestions were proposed to improve the services provided them in terms of Speed of ADSL lines and increase the download for Subscriptions.

References

Enhance the Telecommunication Services based on the Location of Users


Index Terms

Computer Science  Communications

Keywords

Location Based Services, Internet Services, ADSL, Quality of Service.