Abstract

India’s health care sector provides a wide range of quality of care from globally acclaimed hospitals to facilities that deliver care of unacceptably low quality. Technology is the best way to achieve the vision of a connected healthcare ecosystem. Present research work tries to explore various metrics commonly used by health care facilities or centers in developing countries like India. It further tries to find the inter-relationship amongst them using ISM methodology.

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Keywords

Health care metrics, ISM methodology, health care facility