Performance Analysis of Business Processes using Process Mining

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Abstract

This paper is aimed to investigate the real time Business process Performance and talent to reinforce the performance. An easy framework was developed to indicate the various steps of analysing and enhancing the process performance. Projected during this paper are a BAM style framework for the real-time business performance management associated an implementation of BAM system model to indicate the pertinence of proposed framework. The goals of business activity observance are to produce real time data concerning the standing and results of varied operations, processes, and transactions. The framework consists from three stages and its facilitates the enhancements of business process.

References


Index Terms

Computer Science  
Information Sciences

Keywords

Process mining, BAM, Real Time Performance, Monitoring, Bizagi.