Abstract

E-Governance refers to the process of automation for providing efficient and effective delivery of government services to the citizens. The purpose of this paper is to explore e-Governance initiatives taken by the Punjab Government. The research findings elaborate on what are the reasons that e-Governance is not properly implemented in rural areas of the state. It highlighted the factors of e-Governance to control the corruption. It also explains knowledge of citizens about internet required for effective implementation of e-Governance. This study is useful to know the impact of e-Governance projects implemented and find out the scope of e-Governance in the State of Punjab.

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