Abstract

This paper presents the database and decision support instrument in measuring public organizations intended to stimulate innovation. This tool can be used to help public organizations in Thailand self-assessment and manage the indicators' structure for performance assessment. Following a brief outline of a model for assessing performance including innovation capability. The process of user requirement and gathering database for assessment questions is discussed. It is demonstrated that the propose system is a flexible tool capable of handling different types of data in self-assessment and external assessment. The framework can be managed uncertain data, and providing a wide range of information including scores, performance diversity.

References

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**Index Terms**

Computer Science Operations Research

**Keywords**

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