Abstract

In a global digital economy, companies increasingly depend on IT for timely information sharing, effective and efficient operational control, speed to market, express innovation and customer satisfaction. On the other hand, recent global financial crisis and economic recessions encourage trends for increased managerial scrutiny to reduce the IT spending and to increase business value of IT. Apart from that, organizations face a unique combination of technology and process challenges due to their complex IT environments - these environments serve multiple business functions, consist of large application portfolios and have significant custom based development need and steep quality requirements. Considering the different dimensional requirements, the need for release management is crucial and has definite positive impact on delivery schedules, cost and quality as well as a potentially lead to legal and regulatory issues. This article describes the benefits realized through the release management and which improved the quality of its IT release delivery and also the scope for further improvements in Enterprise release management area.
The Evolution of the Release Management and its Benefits Aligning to Business Requirements

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- Perko, J. 2008. IT Governance and Enterprise Architecture as Prerequisites for Assimilation of Service-Oriented Architecture. Tampere University of Technology.

Index Terms

Computer Science

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Keywords

Release management  IT Governance  Deployment  Quality  People  Process and Technology.