Abstract

IT enabled organizations strive for overall improvement in performance with the use of tools capable of forecasting the stability and growth as well as failure. This paper contributes by introducing a technique and a model in Business process reengineering with Theory of constraints using dynamic workflow system enhanced with artificial intelligent agents; to observe the impact of flexibility on the performance of the organization. The paper also presents a model that has been verified by a developed tool which majorly deals with runtime change management capable of dealing with flexibility by change in workflow system in the domain of Human resource management.

References

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Index Terms

Computer Science  Intelligent Systems

Keywords

Workflow  Business Process Engineering  Flexibility  change management
Intelligent agent