Abstract

IT enabled organizations strive for overall improvement in performance with the use of tools capable of forecasting the stability and growth as well as failure. This paper contributes by introducing a technique and a model in Business process reengineering with Theory of constraints using dynamic workflow system enhanced with artificial intelligent agents to observe the impact of flexibility on the performance of the organization. The paper also presents a model that has been verified by a developed tool which majorly deals with runtime change management capable of dealing with flexibility by change in workflow system in the domain of Human resource management.
Flexibility Analysis in Business Process Reengineering with Theory of Constraint using Intelligent Dynamic Workflow System


Sotiris Zigiaris: &quot;Business Process Reengineering&quot;, Report produced for the EC funded project; January 2000


M. H. Schonenberg, R. S. Mans, N. C. Russell, N. A. Mulyar and W. M. P. van der Aals. Towards a Taxonomy of Process Flexibility (Extended Version)


Flexibility Analysis in Business Process Reengineering with Theory of Constraint using Intelligent Dynamic Workflow System


Index Terms

Computer Science
Intelligent Systems

Keywords

Workflow Business Process Engineering Flexibility change management

Intelligent agent