

# The Role of Key Elements in Software Development Using Cluster Analysis

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## ABSTRACT

The reliability is one very important parameter of applications software<sup>[1,6,9]</sup>. The most straight restriction in most software reliability models is the assumption of statistical independence among successive software factors considered. Any measurement requires the set of elements associated with the associated process. Here the seven factors considered are size, effort, duration, S1 (customer participation), S2 (staff availability), S3(standards use) and S4(methods use)<sup>[4,13,14]</sup>. Here the paper discusses Qualitative/quantitative measurement of software using cluster analysis. In this paper four different cases are carried out. First analysis with size as predominant factor, second analysis with effort as predominant factor<sup>[3,10]</sup> third analysis with duration as predominant factor, finally including all the three associated in the list of seven factors with software reliability performance.

## KEYWORDS:

Software reliability, cluster, fuzzy logic, size, efforts, duration

## 1.INTRODUCTION:

Cluster analysis is used to explain the Cophenetic correlation coefficient for the hierarchical cluster tree representation. Here three different groups are considered with each group of five element variables<sup>4</sup>. The variables are related to software development. Here 50 validated projects data are used. Some of the outer values are excluded and remaining data are used for software performance measurement analysis<sup>[17]</sup>.

## 2. ANALYSIS:

2.1 From the software projects validated data, Three different groups are considered. The predictor variables are

- 1) Application size, S1, S2, S3 & S4
- 2) Duration, S1, S2, S3 & S4
- 3) Effort, S1, S2, S3 & S4
- 4) Size, effort, duration, S1, S2, S3 & S4 where  
S1=Customer participation  
S2=Staff availability  
S3= Standard Use  
S4=Methods use

Five different levels are identified (see appendix) for each variables considered above separately by means of fuzzy logic<sup>[2,8]</sup>. This is necessary to make it a measurable variable. Four analysis are carried out. The variables are standardized

using normal distribution principles. Following five different Pairwise distances between observations are considered.<sup>[15,16]</sup>

Euclidean distance (Euclidean),

Standard.Euclidean distance (seuclidean),

City Block distance (cityblock),

Mahalanobis distance (mahalanobis),

Minkowski – distance (minkowski).

Linkage to create a hierarchical cluster tree using five algorithm chosen.

'single' --- nearest distance,

'complete' --- furthest distance,

'average' --- group average distance,

'weighted' --- weighted average distance,

'ward' --- inner squared distance

Cophenet: Cophenetic correlation coefficient (CCC) is used for measuring hierarchical cluster tree correlation coefficient<sup>[7,11,12]</sup>

## 2.2 Size, S1, S2, S3 & S4:

Taking Size, S1, S2, S3 and S4 as arguments euclidean YS1, seuclidean YS2, cityblock YS3, mahalanobis YS4, minkowski YS5 are computed. Five clusters z11, z12, z13, z14 and z15 are generated taking Euclidean distance YS1 as base with five different methods. The Cophenetic Correlation coefficient (CCC ) of these five clusters with the base YS1 is computed. Typical five clusters are shown in figure. Similar process is repeated taking YS2, YS3, and YS4 as base distances and CCC with their respective five set clusters is computed. This is shown in Size\_CCC table.

## 2.3 Duration, S1, S2, S3, S4:

Taking Duration ,S1,S2,S3 and S4 as arguments YD1,YD2,YD3,YD4, YD5 are calculated. Five clusters are generated taking YD1 as base with five different methods. CCC of base YD1 with the five clusters is computed. Similar process is repeated taking YD2,YD3 and YD4 as base distance. Duration\_CCC table is shown.

## 2.4 Effort, S1, S2, S3, S4:

Taking Effort, S1, S2, S3 and S4 as arguments YE1, YE2,YE3, and YE4 are calculated. Five clusters are generated taking YE1 as base with five different methods. CCC of base YE1 with the five clusters is computed. Similar process is repeated taking YE2,YE3,YE4 and YE5 as base distance. Effort\_CCC table is shown.

### 3.0 CONCLUSION

Three different group cases are in detail,

- Cluster analysis is done using a covariance matrix,
- Five different Pairwise distances between observations,
- Hierarchical cluster tree used by five algorithms,
- Cophenetic correlation coefficient table is calculated.

#### 3.1 Details of variables:

**S1:** customer participation: how actively customer took part in development work:

- 1 = very low; none  
2 = low; passive; client defined or approved <30% of all functions  
3 = normal; client defined and approved 30-70% of all functions  
4 = high; active; client defined and approved all of most important functions, and over 70% of others  
5 = very high; client participated very actively, thus most functions were slightly volatile and changes had to be made.

**S2:** staff availability: availability of software personnel during project:

- 1 = very low; big problems with key personnel availability; lots of simultaneous customer and maintenance responsibilities; special know-hold required  
2 = low; personnel involved in some other simultaneous projects and/or maintenance responsibilities  
3 = normal; key members involve in only one other project  
4 = high; project members involved almost full-time  
5 = very high; qualified personnel available when needed full-time participation

**S3:** standards use: level and use if standards:

- 1 = very low; standards developed during project  
2 = low; some standards, but not familiar ones; more must be developed for some tasks  
3 = nominal; generally known standards applied in environment before; some tailoring needed  
4 = high detailed standards applied in same environment for some time  
5 = very high; stable and detailed to team; use controlled

**S4:** method use: level and use of methods: meeting; used by individuals

- 2 = low; use beginning; traditional concepts employed (structural analysis and design, top-down design etc).  
3 = nominal; generally known methods used  
4 = High Methods integrated in detail and most activities are covered.  
Support Existed. Used by everyone.  
5 = Very high methods used during entire life cycle.

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