Abstract

The scope of this research paper is to analyze whether using chat applications as a mode of
reminder is helpful to the diabetic patients or not. These patients are required to frequently visit 
the doctors to be up to date on their health front, which is not always possible. Thus, there is a 
need to provide a better mode of communication between the doctors and the patients. In this 
paper, an empirical study is conducted for the same by carrying out online surveys with doctors 
and diabetic patients. Results show that usage of chat applications help the patients to 
aquaint the doctors about their health in a faster and convenient way. Improvements in self & 
time management will be seen, but only if more patients use the specific applications developed 
for them. These results are discussed.

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Index Terms

Computer Science
Information Sciences
Keywords
Chat Application  Mode  Reminder  Patients  Chronic Disease  Diabetes