Abstract

Information and Communication Technology plays dominant role in all business undertaken by the government. If all interactions with government can be done through single counter 24x7, without waiting in lines at the leisure of house than it will be highly convenient to all citizens. This will not facilitate the government to avoid corruption and reach people directly, it will additionally help government agencies in rising operational efficiencies, scale back project costs, and become citizen-friendly across a range of domains, that includes transport, municipal records, education, healthcare, ports and shipping, disaster management, crime and criminal tracking system, public distribution system and agriculture sector etc.

References

16. Martin, G., “Data Mining techniques and the decision Making Process in the Bulgarian Public administration”.

**Index Terms**

Computer Science  
Information Systems

**Keywords**

e-Governance, Data Warehousing, Data Mining, G2G, G2B, G2C.