Abstract

Knowledge management helps organizations to exploit and develop resources, improve their competitiveness and develop sustainable competitive advantage. Main focus of the research in KM is on theoretical concepts, approaches, and sustaining tools for human knowledge management. KM plans to manage knowledge by organizing formal and direct method to manage organizational knowledge in the workplace. There are many literatures that have shown a number of KM approaches developed with the purpose of managing organizational knowledge. However, there is a need to focus on study of ontology based collaborative filtering in the existing business environment. This paper reviews ontology-based KM approaches. The primary goal of this work is to understand and evaluate each approach by analyzing and using.

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Index Terms

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Keywords