Abstract

Governments of many countries across the globe, today at all levels respond to millions of citizen’s demands electronically. e-Gov (e-Governance or electronic Governance), is the functioning of the government in the cyberspace, which the functioning of electronic transactions and delivery of services and information to businesses, citizens and governments agencies are expected to be accurate and agile. e-Gov is an interface for the interaction between government and citizens and government and businesses, which contributes towards
the enhancement of democracy, so the internal government operations are to be simplified and are done democratically, for all aspects of Governance, by the various target groups, using the application of Information & Communication Technologies to transform the efficiency, effectiveness, transparency and accountability of informational & transactional exchanges and to promote democracy, within government, between government & government agencies of National, State, Municipal & Local levels, citizen & businesses, and to empower citizens through access & use of information. This literature brief guides and provides an overview of e-Governance can be used by Governments to carry out various administrative activities on a regular basis, in a smooth, effective, and low cost manner.

Reference

- Marksman Technologies Inc, available at
  http://www.marksmantech.co.in/services/web/e-governance-g2b.html

Index Terms

Computer Science

Information Technology

Key words

e-Gov (e-Governance or electronic Governance)
Information and Communication Technology (ICT)
Internet
Information Technology (IT)
governance

Government to Citizens communication (G2C)

Government to Business communication (G2B)

Government to Government communication (G2G)