Abstract

This paper proposes and initiates research on a top-down approach for ERP Implementation Success. Here the actual health assessment of on-going ERP Projects is Reverse Engineered keeping the expected ERP outcome as our base and evaluating it against ERP Projects' current developmental progress made vis-à-vis the Critical Success Factors. A three step methodology is proposed. The ultimate aim is to come up with ERP Health Assessment Model
that will be used to evaluate the proposed metric - ERP Success Factor Rate, ERP SFR, at different stages of ERP Project Implementation. The proposed research will be used as a viable ERP Project Health Assessment Model commensurate with ERP Success Factor Rate Metric to increase the probability of ERP success.

References


Index Terms

Computer Science Software Engineering
Keywords