Abstract

The high failure of e-Government is a motivation to do the research about Success Factors of e-Government implementation. Studying CSFs is an important issue that helps to implement e-Government successfully and to avoid failure. There have been various Success Factors of e-Government implementation obtained from CSFs Studies by other researcher but gives no overall big picture. In this paper, author wants to synthesize some studies to get a generic model of Success Factor for e-Government implementation. The method used in this study is Meta-Ethnography for synthesizing qualitative findings about 94 studies and 571 CSFs concepts. The result from the study is 55 Synthesized Success factors that Government organization and all parties must pay attention to ones for successful e-Government implementation.

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Index Terms

Computer Science  Information Sciences

Keywords

E-Government  Failure  Critical Success Factor  Meta-Ethnography  Synthesize.